

WYNDHAM GRAND 2025 SUSTAINABILITY REPORT







EXPERIENCE THE COMBINATION OF ELEGANCE AND LUXURY

Located on the Asian side of Istanbul, the five-star Wyndham Grand Istanbul Kalamis Marina Hotel offers its guests effortless access to the unique meeting point of East and West, while providing breathtaking views of the Marmara Sea overlooking Kalamis Marina.

The hotel is only a 10-minute walking distance from Bagdat Avenue, one of Istanbul's most popular shopping destinations. Guests can easily reach world-renowned brands, vibrant venues, nightlife, and parks.

Whether visiting for business or leisure, guests staying in the heart of Istanbul will experience the unique hospitality of Wyndham Grand Istanbul Kalamis Marina, which delivers services at international standards.

The hotel is located in one of Istanbul's most prestigious districts, 30 km from Sabiha Gokcen Airport and 55 km from Istanbul Airport. Thanks to the Eurasia Tunnel, which connects Asia and Europe by an undersea roadway, fast and uninterrupted access to the hotel is provided within 35 minutes.

OUR QUALITY POLICY

Wyndham Hotel Group is the world's largest and most diverse hotel company. It proudly offers Wyndham Rewards, the industry's largest hotel loyalty and rewards program in terms of participating hotels.

As Wyndham Grand Istanbul Kalamis Marina Hotel, one of the most important representatives of this global brand in Türkiye, we aim to continuously enhance guest satisfaction by providing high-quality services through a commitment to excellence.

Our objectives include:

- ✓ Maintaining the highest level of guest satisfaction in the products and services we provide, managing guest feedback effectively, eliminating non-value-added processes, ensuring efficient use of resources, timely delivery, and continuous improvement through an effective Quality Management System.
- ✓ Encouraging participatory and pluralistic management by promoting leadership and employee involvement in all processes.
- ✓ Increasing training, cultural, and sports activities to support continuous development and strengthen corporate culture.
- ✓ Ensuring the effective implementation and continuous improvement of the ISO 9001:2015 Quality Management System.
- ✓ Establishing and maintaining effective quality management systems across all processes to provide sustainable services at international standards.
- ✓ Utilizing technological solutions to ensure fast and effective corporate communication with suppliers and guests.

OUR VALUES

RELIABILITY

Believing in achieving our goals together, embracing our brand, and carrying it toward a better future.

GUEST ORIENTATION

Understanding, anticipating, and exceeding guest expectations to ensure guests leave as “Wyndham Kalamis Friends.”

COURTESY AND RESPECT

Acting with mutual respect, trust, and friendliness.

INTEGRITY

Being transparent, confidential, and open to audits.

SOLUTION ORIENTATION

Resolving issues efficiently in a productive working environment

HOSPITALITY

Creating warm connections with guests and making them feel at home.

TEAM SPIRIT

Ensuring interdepartmental cooperation to achieve operational excellence and annual goals.

RESPONSIBILITY

Acting with honesty and awareness toward guests while delivering services.

QUALITY SERVICE

Continuously striving to improve and achieve excellence.

PEOPLE-ORIENTED

Believing that quality and efficiency stem from our employees.

ENVIROMENTAL AWARENESS

Acting with responsibility toward the environment and society.

OUR VISION

To be a trusted, innovative, and leading brand that differentiates itself through corporate governance and service quality, delivers exceptional guest experiences, remains loyal to its values, and fulfills its responsibilities toward society and the environment.

OUR MISSION

- ✓ As a global leader in hospitality and travel, welcoming guests under iconic brands with the “COUNT ON ME” promise.
- ✓ Feeling responsible toward guests.
- ✓ Acting with respect in all circumstances.
- ✓ Delivering outstanding service through every experience.
- ✓ Providing diverse and high-quality accommodation, food, and beverage services
- ✓ Turning magical moments into unforgettable memories for guests of all ages.
- ✓ Meeting expectations of guests and employees while fostering a happy and peaceful environment.

OUR SLOGAN

‘ Whenever you go, Wyndham will say 'WELCOME' to you.



FOOD SAFETY POLICY & OBJECTIVES

As Wyndham Grand Istanbul Kalamış Marina Hotel, operating in the tourism sector, our principle is to ensure guest satisfaction by providing high-quality and safe products and services within the food supply chain, without ever compromising this commitment, while prioritizing guest needs and expectations.

Accordingly, we aim to ensure the continuity of food safety by complying with the rules and requirements set by legal and regulatory authorities, as well as the standards of ISO 9001:2015 and ISO 22000:2018, across all our operations.

In this context, we commit to:

- ✓ Ensuring the production and service of natural, healthy, delicious products that meet guest demands and expectations, comply with defined and measurable quality criteria, and pose no risk to human health, with no physical, chemical, or microbiological contamination.
- ✓ Adopting and implementing an approach of trained and conscious personnel at all levels, and continuously enhancing employees' knowledge and skills through ongoing training activities.
- ✓ Monitoring, controlling, and ensuring compliance throughout all processes from procurement to consumption of food.
- ✓ Providing allergen-related information to our guests and employees, establishing effective communication, and ensuring its continuity.
- ✓ Continuously increasing operational efficiency by following technological developments.
- ✓ Preventing pollution, reducing waste at the source as much as possible or recovering it, and ensuring appropriate environmental conditions.
- ✓ Establishing and maintaining effective communication on food safety matters with suppliers, guests, and relevant stakeholders within the food supply chain.

ENVIROMENTAL PROTECTION AND WASTE POLICY

As the management and employees of Wyndham Grand Istanbul Kalamış Marina, we are committed to protecting the environment, preventing pollution, and minimizing our negative environmental impacts.

For this purpose, we:

- ✓ Comply with applicable laws and regulations to reduce our environmental impact and strive for continuous improvement to ensure environmental sustainability.
- ✓ In line with our Zero Waste Certificate, take care to effectively segregate waste at the source according to its type and hazard classification.
- ✓ Use hazardous substances and chemicals only when necessary and in required amounts, recognizing that this approach reduces both negative environmental impacts and waste generation.
- ✓ Contribute to environmental protection by prioritizing materials labeled as “recyclable” and “environmentally friendly” in our procurement processes, and by seeking opportunities for reuse.
- ✓ Use single-use materials such as paper, napkins, toilet paper, and packaging only as needed, taking care to minimize waste and reduce environmental impact.
- ✓ Store waste properly in designated areas according to its characteristics and ensure its delivery to licensed/authorized companies without exceeding legal storage time limits, while maintaining relevant records.
- ✓ Take conservation measures related to the use of natural resources and share this commitment with our employees, guests, and suppliers.
- ✓ Measure our environmental management performance, monitor progress against targets, and continuously work to improve our performance.
- ✓ Aim to enhance environmental awareness by providing comprehensive environmental training to our employees and encouraging their participation and feedback.

SUSTAINABILITY POLICY

As Wyndham Grand Istanbul Kalamış Marina Hotel, we operate in today's tourism sector with the awareness that tourism is a key industry that creates employment, protects natural resources for future generations, fosters mutual understanding among people of different religions, races, and nationalities, supports local producers and contributes to the national economy, and plays a vital role in promoting cultural heritage.

With this awareness, we commit to:

- ✓ Ensuring the long-term benefits, continuity, and increased competitiveness of tourism enterprises in order to support sustainable growth.
- ✓ Maximizing the contribution to the host destination, including increasing the proportion of local spending by our visitors.
- ✓ Preventing discrimination based on race, gender, disability, or similar factors, working to prevent the exploitation of vulnerable groups, and increasing both the quantity and quality of local employment created by tourism, including improvements in wages and service quality.
- ✓ Promoting the fair distribution of the economic and social benefits derived from tourism, including improving opportunities, income, and access to services for disadvantaged groups.
- ✓ Providing all visitors with a safe and satisfying experience without discrimination based on race, gender, disability, or any other characteristic.
- ✓ Engaging in consultation with other tourism stakeholders and involving local authorities in planning, management, and regional tourism development processes.
- ✓ Protecting and improving the quality of life of local communities without causing social degradation or exploitation, including safeguarding access to social structures, resources, opportunities, and life-support systems.
- ✓ Protecting and enhancing the quality of urban and rural areas and preventing physical and visual environmental degradation.
- ✓ Supporting the conservation of natural areas, habitats, and wildlife, and minimizing potential environmental damage.
- ✓ Minimizing the use of limited and non-renewable resources in the development and operation of tourism businesses and services.
- ✓ Minimizing air, water, and soil pollution as well as waste generation arising from tourism operations or visitors.
- ✓ Respecting, preserving, and strengthening the culture, traditions, and historical heritage unique to the Turkish people.
- ✓ Complying with all applicable environmental laws, regulations, directives, and legislation in force.
- ✓ Ensuring full compliance with occupational health and safety standards and carrying out continuous improvement activities.

- ✓ Providing a safe, healthy, and supportive working environment for our employees as a priority.
- ✓ Conducting risk assessments in business processes by considering environmental and social impacts and taking necessary preventive measures.
- ✓ Organizing regular training programs to raise awareness on health and safety.
- ✓ Developing and implementing a robust crisis management plan to prevent potential accidents and ensure rapid response to emergencies.

In line with the principle of sustainability, we commit to sharing this policy with our guests, employees, suppliers, and all stakeholders.



SUSTAINABLE PURCHASING POLICY

As WYNDHAM GRAND ISTANBUL KALAMIŞ MARINA HOTEL, we strive to establish strong, trust-based relationships with all our stakeholders and to create long-term sustainable value. We consider it one of our primary responsibilities to monitor and ensure our business partners' compliance with environmental, ethical, and social standards.

By sharing our sustainability approach with all our suppliers, we aim to build a responsible supply chain that is respectful of the environment, society, and the economy.

Within this framework, we give importance to and expect our suppliers to:

- ✓ Have Quality Assurance Management Systems, Environmental Management Systems, and Occupational Health and Safety Management Systems, and to hold nationally and/or internationally recognized environmental and sustainability labels and certifications,
- ✓ Ensure that their production and supply processes do not cause environmental harm and fully comply with applicable environmental legislation,
- ✓ Use natural resources responsibly and sustainably without harming natural life or ecosystems, and comply with fishing and hunting bans and conservation regulations,
- ✓ Prioritize regional and local products and services whenever possible,
- ✓ Take measures to minimize waste and manage it effectively; offer reduced, recyclable, or bulk packaging alternatives,
- ✓ Provide environmentally friendly, efficient, economical, local, and ethically produced alternatives, including products made from recyclable or recycled materials; organic, bio, vegan products; products not tested on animals; and products free from harmful chemical components,
- ✓ Prefer domestic and local producers and service providers,
- ✓ Offer products and services that reflect and promote the local cuisine, traditions, culture, and regional identity of our country and region,
- ✓ Participate in periodic audits conducted to improve supplier relationships and to monitor sustainability practices,
- ✓ Transparently share, when required, documents demonstrating compliance with environmental and sustainability principles within the scope of supplier audits.

We communicate this perspective clearly to our stakeholder suppliers. Together with our suppliers, we aim to create efficient purchasing opportunities and reduce the environmental impacts arising from procurement processes.

CHILD RIGHTS PROTECTION POLICY

WYNDHAM GRAND ISTANBUL KALAMIŞ MARINA HOTEL is committed to protecting children against all forms of exploitation, including both general and sexual exploitation. We recognize our unique position to help identify, prevent, and report incidents of child abuse and exploitation that may occur within or around our hotel premises.

For this reason, the Child Protection Policy is mandatory for all employees of Wyndham Grand Istanbul Kalamış Marina Hotel. Any violation of this policy may result in disciplinary actions, including possible termination of employment. This policy is also binding for Wyndham Grand Istanbul Kalamış Marina Hotel and its partners in all areas of cooperation. In the event of violations by cooperating institutions, partnership agreements may be terminated and business relationships suspended. Where necessary, appropriate legal actions will be taken in accordance with applicable laws and regulations.

In line with this policy, we commit to the following principles:


- ✓ Providing environments and opportunities within the facility that support children's development and allow them to freely and comfortably express their thoughts, wishes, and emotions in a safe and welcoming atmosphere,
- ✓ Recognizing and celebrating children's achievements at every opportunity, encouraging them, and guiding them to understand and respect the feelings and thoughts of other children in their interactions,
- ✓ Providing all employees with training on types of child abuse (physical, sexual, emotional abuse, and neglect), reporting procedures, and our legal and social responsibilities related to child protection,
- ✓ Being aware of parents' and caregivers' attitudes and behaviors toward children, recognizing signs of physical, verbal, psychological abuse or neglect, and remaining vigilant in such cases,
- ✓ Ensuring that children participating in activities are always under appropriate adult supervision,
- ✓ Reporting any suspected actions or situations related to child abuse or exploitation first to hotel management and, when deemed necessary, seeking assistance from relevant official authorities.

ANTI-CORRUPTION POLICY

- ✓ Wyndham Grand Istanbul Kalamış Marina Hotel is committed to upholding the highest standards of ethical values, integrity, and transparency in all its business processes. This policy has been established to ensure that all employees, managers, suppliers, and business partners act in accordance with the principle of zero tolerance for corruption.
- ✓ Corruption is defined as any form of bribery, extortion, or illegal or unethical conduct carried out to obtain an improper advantage. This includes the offering, giving, receiving, or soliciting of money, gifts, services, favors, employment, recommendations, or any item of value in order to influence a business decision or relationship.
- ✓ No employee or business partner of Wyndham Grand Istanbul Kalamış Marina Hotel may, directly or indirectly, offer, promise, request, or accept any bribe or improper benefit intended to influence business relationships.
- ✓ Our hotel does not tolerate, under any circumstances, extortion, coercion, or any form of abuse of power for personal or organizational gain.
- ✓ This policy applies to all employees, managers, suppliers, business partners, contractors, and service providers of Wyndham Grand Istanbul Kalamış Marina Hotel.
- ✓ Wyndham Grand Istanbul Kalamış Marina Hotel enforces a zero-tolerance approach to corruption in all its operations. Any suspected or confirmed act of corruption will be promptly investigated, and appropriate legal and disciplinary actions will be taken. Such actions may result in termination of employment, contractual termination, criminal penalties, and/or legal proceedings.
- ✓ Employees, business partners, and other relevant stakeholders may report any suspected corruption anonymously through the following communication channels:

Whistleblowing Hotline: (+90 216 400 00 00)

E-mail: info@wyndhamgrandkalamis.com

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- ✓ All reports will be handled confidentially and protected to prevent any form of retaliation or adverse consequences.
 - ✓ All employees of Wyndham Grand Istanbul Kalamış Marina Hotel will receive regular training on the content of this policy and on anti-corruption practices. These trainings aim to raise awareness, promote ethical conduct, and ensure employees adopt the correct approach when facing potential corruption-related situations.
 - ✓ Violation of this policy may result in disciplinary action, termination of employment, and the application of legal penalties. In addition, contracts with business partners and suppliers may be terminated immediately.
 - ✓ All employees of Wyndham Grand Istanbul Kalamış Marina Hotel are responsible for complying with the requirements of this policy and actively supporting efforts to prevent and combat corruption. Management is responsible for monitoring, enforcing, and overseeing the effective implementation of this policy.
 - ✓ This policy will be reviewed periodically and updated in line with applicable legal regulations and the operational needs of the hotel. As Wyndham Grand Istanbul Kalamış Marina Hotel, we are committed to acting in accordance with ethical principles at all times and aim to strengthen our credibility within the sector by setting a leading example in the fight against corruption.

OCCUPATIONAL HEALTH AND SAFETY POLICY

As Wyndham Grand Istanbul Kalamış Marina Hotel, we consider the health and safety of our employees, guests, and all stakeholders as our highest priority. We are committed to full compliance with all applicable occupational health and safety legislation and to providing a healthy, safe, and comfortable environment for everyone.

In line with this commitment, we undertake to:

- ✓ Identify and anticipate all occupational health and safety risks and take the necessary measures to minimize these risks,
- ✓ Provide regular training and awareness programs to increase the level of occupational health and safety awareness among our employees and business partners,
- ✓ Review our processes and practices regularly and act in accordance with a continuous improvement approach,
- ✓ Make thorough preparations for potential emergencies and conduct regular drills to ensure safe and effective response.

All occupational health and safety processes at our hotel are carried out with the participation and support of our employees, and we believe that every individual is an integral part of this process. With the contributions of all our employees, guests, and business partners, we are fully confident in achieving our goal of providing a safe and healthy environment together.

This policy is implemented throughout our hotel and is expected to be adopted by all employees and used as a guiding principle in daily business operations. While providing the best possible service to our guests, we are committed to demonstrating the highest level of sensitivity regarding health and safety at all times.

OUR REWARDS:

- ✓ **WORLD TRAVEL AWARDS 2013 TURKEY IS LEADING BUSINNES HOTEL**
- ✓ **WORLD TRAVEL AWARDS 2013 TURKEY IS LEADING BUSINNES HOTEL**
- ✓ **WORLD TRAVEL AWARDS 2017 TURKEY IS LEADING BUSINNES HOTEL**
- ✓ **WORLD TRAVEL AWARDS 2018 TURKEY IS LEADING BUSINNES HOTEL**
- ✓ **HOTEL OF THE YEAR 2013**
- ✓ **HOTEL OF THE YEAR 2018-2019**
- ✓ **WYNDHAM HOTELS FUTURE FOCUS SUMMIT COMMUNITY CHAMPION 2016**
- ✓ **WYNDHAM HOTELS FUTURE FOCUS SUMMIT AWARDS FINALIST BREND CHAMPION UPSCALE & UPPER UPSCALE 2016**
- ✓ **ETS TUR HIGH GUEST SATISFACTION CERTIFICATE (SCORE: 9.1) – 2020**
- ✓ **OTELZ.COM GUEST SATISFACTION AWARD (SCORE: 9.2) – 2020**
- ✓ **ISTANBUL CITY AWARDS – BUSINESS HOTEL OF THE YEAR**
- ✓ **ISTANBUL CITY AWARDS – TOURISM BRAND OF THE YEAR**
- ✓ **U.S.NEWS & WORLD REPORT BEST HOTELS RANKINGS**
- ✓ **WYNDHAM HOTELS OVERALL ENGAGEMENT 1ST PLACE 2015**
- ✓ **HOTELS.COM LOVED BY GUESTS AWARDS WINNER (9/10)**
- ✓ **MAGAZINCI.COM INTERNET MEDIA AWARDS – BEST CITY HOTEL OF THE YEAR 2018**
- ✓ **ISTANBUL BRAND AND CAREER SUMMIT – BUSINESS HOTEL OF THE YEAR 2018**
- ✓ **ODAMAX HIGH GUEST SATISFACTION CERTIFICATE (SCORE: 9.1) – 2020**
- ✓ **EXPEDIA VIP ACCESS BEST OF 2017**
- ✓ **WYNDHAM HOTELS BEST OF WYNDHAM GRAND 2021**
- ✓ **THE STYLE AND STATEMENT OF THE MAGAZINE – BEST QUALITY CITY HOTEL 2015**
- ✓ **SEVEN STARS LUXURY HOSPITALITY AND LIFESTYLE AWARDS 2018**
- ✓ **TRIPADVISOR TRAVELLERS' CHOICE 2021**
- ✓ **BOOKING.COM TRAVELLER REVIEW AWARDS 2022**
- ✓ **2022 BEST OF WYNDHAM GRAND AWARD**
- ✓ **BOOKING.COM TRAVELLER REVIEW AWARDS 2023**
- ✓ **BOOKING.COM TRAVELLER REVIEW AWARDS 2024**
- ✓ **OTELZ.COM GUEST SATISFACTION AWARD (SCORE: 8.8) – 2024**



OUR VALUES

- ❖ As WYNDHAM HOTELS, we adopt a business approach that respects nature and human rights while supporting our employees and suppliers. In line with continuous development, we support our employees through training programs and career management systems. Our primary goal is to empower our employees and grow together.
- ❖ Our employees are our most valuable asset. To minimize risks that may endanger the health and safety of our employees and business partners and to prevent occupational accidents, we continuously improve all our processes and closely follow the latest technologies. Providing training to our employees, protecting human rights, ensuring equal rights regardless of religion, language, or race, and implementing fair wage and promotion policies for everyone are our non-negotiable principles.
- ❖ WYNDHAM HOTELS is committed to complying with all applicable laws, regulations, and legal requirements throughout all product and services.
- ❖ We believe that protecting children is a shared responsibility. We recognize that child welfare and protection from all forms of harm are of utmost importance, and we consider it our fundamental duty to ensure that all children we interact with are protected from physical and psychological abuse. In line with these principles, our hotels competing in national and international markets demonstrate strong determination, continuously improve their practices, and allocate the necessary resources to remain leaders in the industry.
- ❖ The services provided within WYNDHAM HOTELS are based on the principle of Guest-Centricity. As part of continuous improvement, we use digital guest surveys to collect feedback on service quality in order to meet and exceed guest expectations. Through Wyndham Rewards and Medellia programs, we ensure timely feedback to our guests and adopt a solution-oriented approach. Treating our guests with a warm and friendly attitude, addressing their requests and complaints within our authority, and making them feel that they have chosen the right place for their stay is the shared goal of all our employees.
- ❖ Through our Green Team, established with the participation of all departments, we carry out sustainability initiatives and prioritize continuous improvement by setting higher targets for each new period.

OUR SUSTAINABILITY PRACTICES

With our belief that we grow stronger by sharing, we carry out the following sustainability initiatives:

- ✓ Leftover food and bread from our kitchen buffets are delivered to the Beykoz and Ümraniye Stray Animal Shelters.
- ✓ In order to support local authorities, we provide lunch meals to the Kadıköy Police Department. To leave our resources to future generations in the most efficient way possible, we are replacing all fixtures in our facility with sensor-operated systems.
- ✓ All lighting systems are equipped with motion sensors and LED lighting.
- ✓ All toilet flushing systems are being replaced with water-saving models.
- ✓ By replacing lighting in all common areas, including meeting rooms, with daylight LED systems, we ensure significant energy savings.
- ✓ We reduce natural gas consumption by replacing guest room windows with heat-insulated models.
- ✓ In accordance with the Wastewater Discharge Permit and relevant legal regulations, our wastewater is disposed of through wastewater channels operated by the Kadıköy Municipality.
- ✓ Through environmental cards placed in guest rooms, linen changes for guests staying more than two nights are carried out at intervals determined by the guests themselves.
- ✓ We provide regular training to all employees on environmental awareness and chemical usage, ensuring their direct participation in consumption reduction efforts.
- ✓ We monitor our daily consumption through the Wyndham Portal and measure our carbon footprint on a monthly basis.
- ✓ With our Zero Waste Certification, we separate our waste and ensure its collection and disposal by authorized companies in accordance with applicable legislation.
- ✓ Through our Green Star Certification, we enhance our environmental awareness and continuously improve our environmental management practices.

- ✓ It is our priority that all chemicals used are approved, properly labeled, and stored in appropriate packaging, and that Material Safety Data Sheets (MSDS) are obtained. Employees who use chemicals are trained through drills by the relevant department on proper usage methods, quantities, personal protective equipment requirements, and emergency response procedures for hazardous chemical waste, spills, and leaks.
- ✓ Our chemical storage areas are designed with necessary precautions against leaks, spills, and other environmentally harmful situations. Chemicals are stored in accordance with their type, manufacturer instructions, and applicable regulations. We work with authorized companies for the safe disposal of chemicals and closely monitor chemical waste management processes.
- ✓ We carry out various initiatives to reduce waste at its source and encourage both our guests and employees to participate in recycling programs.
- ✓ To reduce waste, beverage dispensing units are used instead of single-use metal cans and plastic bottles.
- ✓ Wherever possible, we purchase bulk-packaged breakfast products instead of single-use items to minimize packaging waste.
- ✓ Refillable soap dispensers are used in guest room bathrooms, toilets, and all public restrooms.
- ✓ To reduce paper consumption, internal communications and announcements are conducted digitally via email whenever possible.
- ✓ Guest-related internal communications are carried out through the Medellia system to further reduce paper usage.
- ✓ Instead of paper-based control checklists for restroom cleaning, QR code systems are used, allowing guests to provide feedback online while enabling digital monitoring and reducing paper consumption.
- ✓ Through all these efficiency and conservation measures, we have advanced from Level 1 to Level 2 on the Wyndham Green Platform.
- ✓ In our rooftop garden, we grow our own vegetables. Edible gardening offers numerous benefits, providing access to fresh and local food sources while supporting environmental sustainability. The plants we grow include lettuce, curly lettuce, mint, thyme, white cabbage, black cabbage, Mediterranean lettuce, onion, parsley, celery, tomato, eggplant, pepper, strawberry, and more.



In order to ensure that social responsibility goes beyond written policies, we actively carry out the following initiatives:

- ✓ With the awareness that every contribution we make will provide a breath of life for future generations, we donate saplings to the [TEMA](#) Foundation.
- ✓ To take a collective step toward a sustainable future, we present lavender seeds as gifts to our guests celebrating their birthdays, prepared with the support of women entrepreneurs.
- ✓ With a sense of social solidarity and commitment to a healthy future, we make donations through [LÖSEV](#) (Foundation for Children with Leukemia) to support the treatment, education, and social needs of children fighting leukemia and cancer.
- ✓ We support Darüşşafaka Educational Institutions by making donations to help provide equal opportunities in education for children who have lost one or both parents and lack access to quality education, preparing them for the 21st century through high-quality schooling.
- ✓ We support the [Mehmetçik Foundation](#) by making donations that provide financial assistance to veterans, disabled soldiers, and the dependents of non-commissioned officers and soldiers who lost their lives during military service or due to other reasons.
- ✓ Items such as torn sheets that are at risk of being wasted are reused and converted into cleaning cloths within the hotel.
- ✓ By using Bulundum.com, we reduce paper consumption and digitally register lost guest belongings within the hotel system.
- ✓ Within the scope of sustainability and effective waste management, we have entered into an agreement with Topla-Kazan (To-Ka), a sustainable digital waste collection platform that enables the separate collection of waste and its reintegration into the circular economy. Our aim is to reduce our carbon footprint while creating added value for our organization through donations or payment per kilogram in return for recycling contributions.
- ✓ A digital license plate recognition system has been implemented in the parking area, resulting in savings on monthly ticket paper consumption.
- ✓ An electric vehicle charging station has been installed in our parking area to support sustainability and provide convenience for electric vehicle users. Guests charging their electric vehicles are offered up to two hours of free parking.

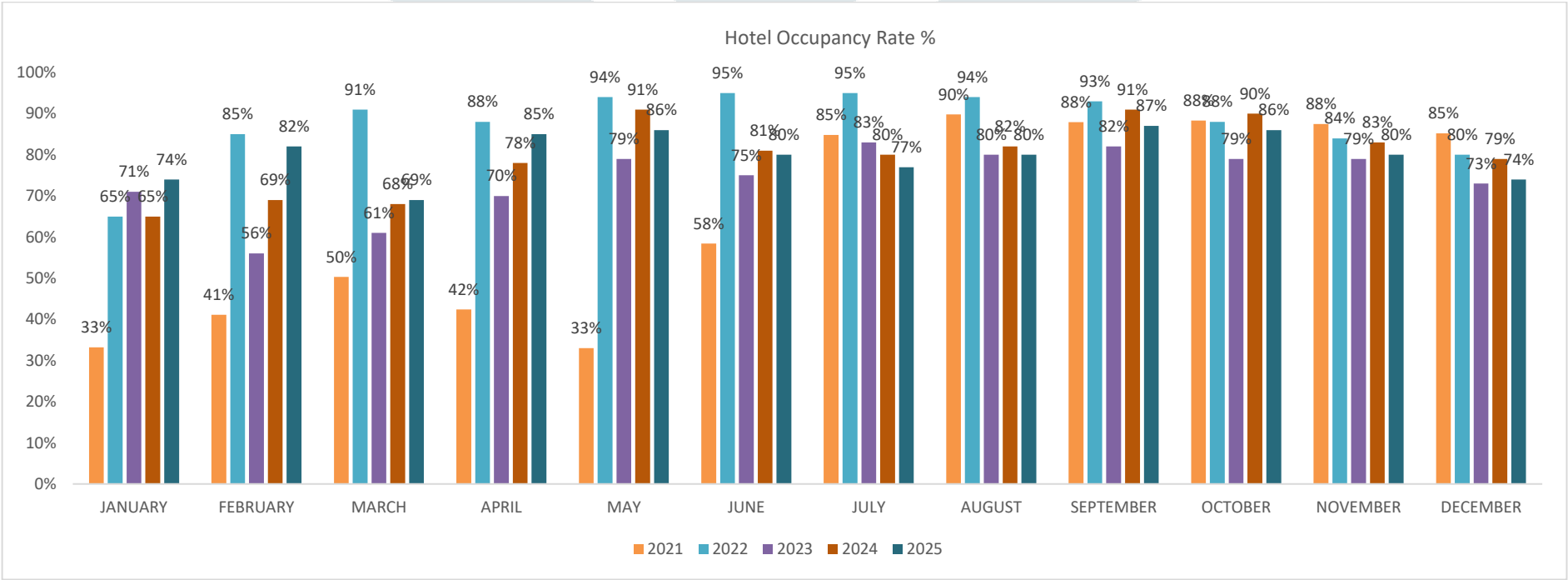
- ✓ In our laundry facility, a steam recovery system collects recycled waste hot water and reuses it for hotel hot water heating, achieving approximately 20% annual savings.
- ✓ Sensor-operated systems have been installed in all sinks located in public areas of the hotel to support water conservation.
- ✓ High-technology water-saving aerators have been installed in all overhead showers, hand showers, and faucets in guest bathrooms.
- ✓ By advocating everyone's right to enjoy a holiday, we ensure a comfortable experience for guests with disabilities by regularly maintaining accessible rooms and implementing improvements that allow easy access throughout the facility.
- ✓ Opposing discrimination based on language, religion, race, or disability, we employ individuals with physical disabilities, from different nationalities, and who speak different languages within our facility.
- ✓ As the geography we live in has hosted many civilizations throughout history, we take pride in sharing our cultural heritage with guests from all nationalities through the following practices:
- ✓ Decorative artworks depicting historical landmarks such as monuments, palaces, and mosques



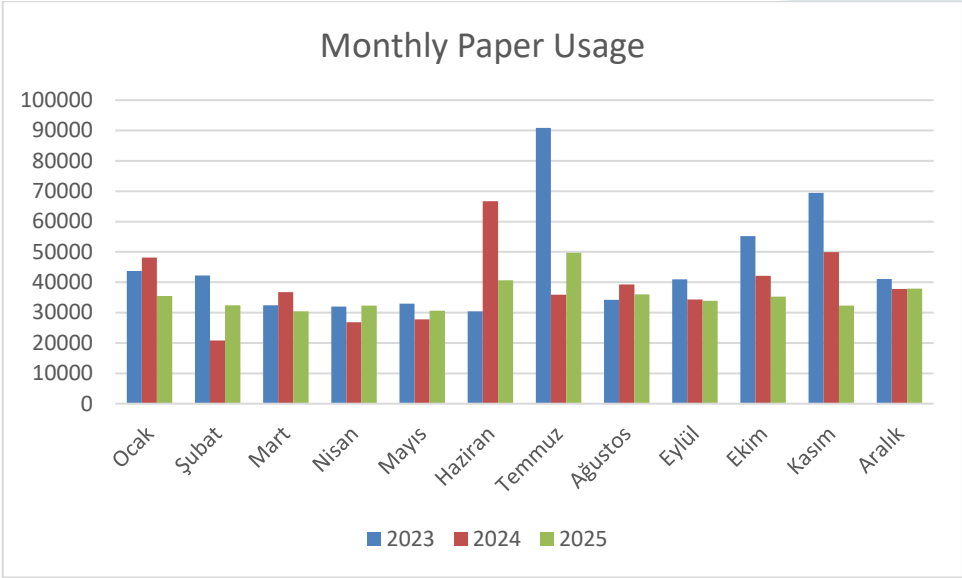
OUR CONSUMPTION

We have significantly reduced all our consumption compared to the previous year. With the new measures we will implement and the practices we plan to put into operation, we aim to further increase our savings rates across all areas of consumption in 2026.

While evaluating our performance, we compare our data by also taking our hotel’s occupancy rate into consideration.

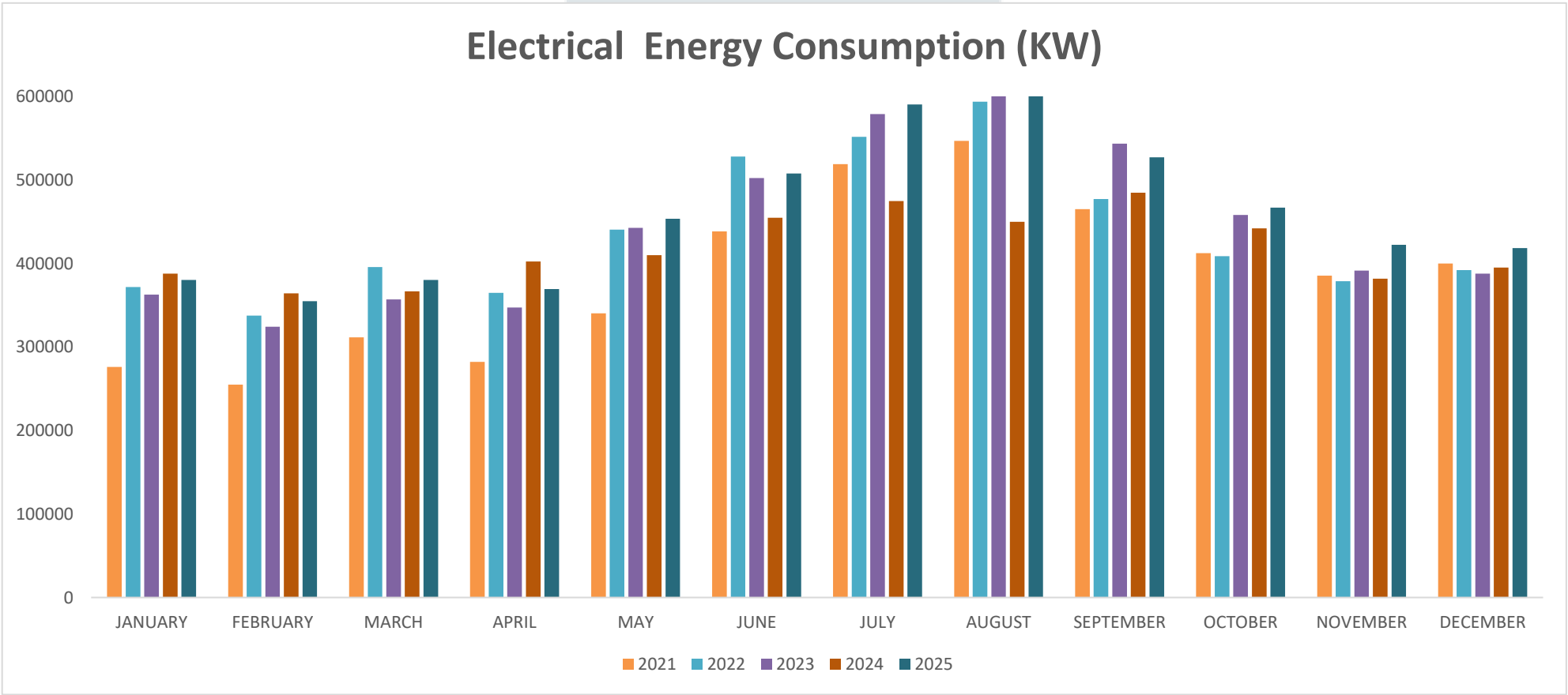


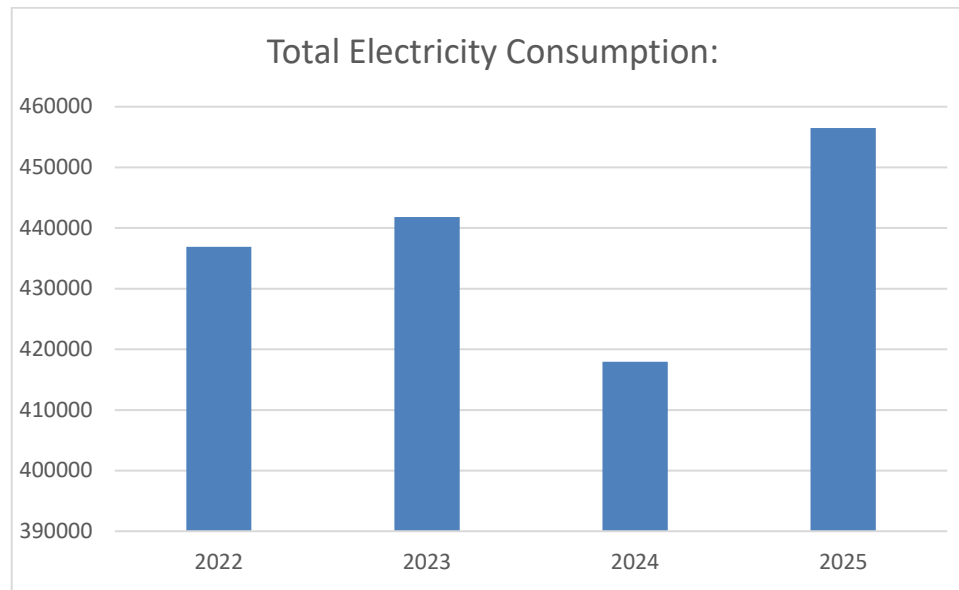
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In 2025, a paper consumption reduction of approximately 8,46% was achieved compared to 2024.

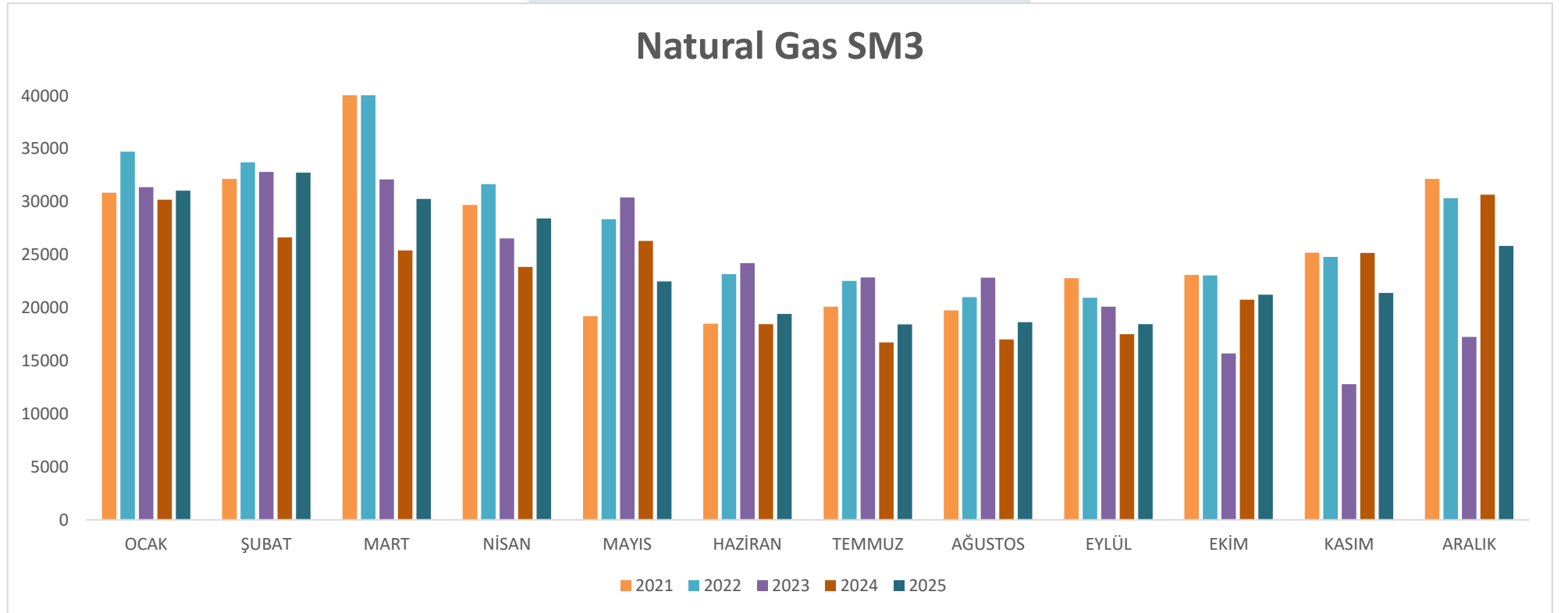
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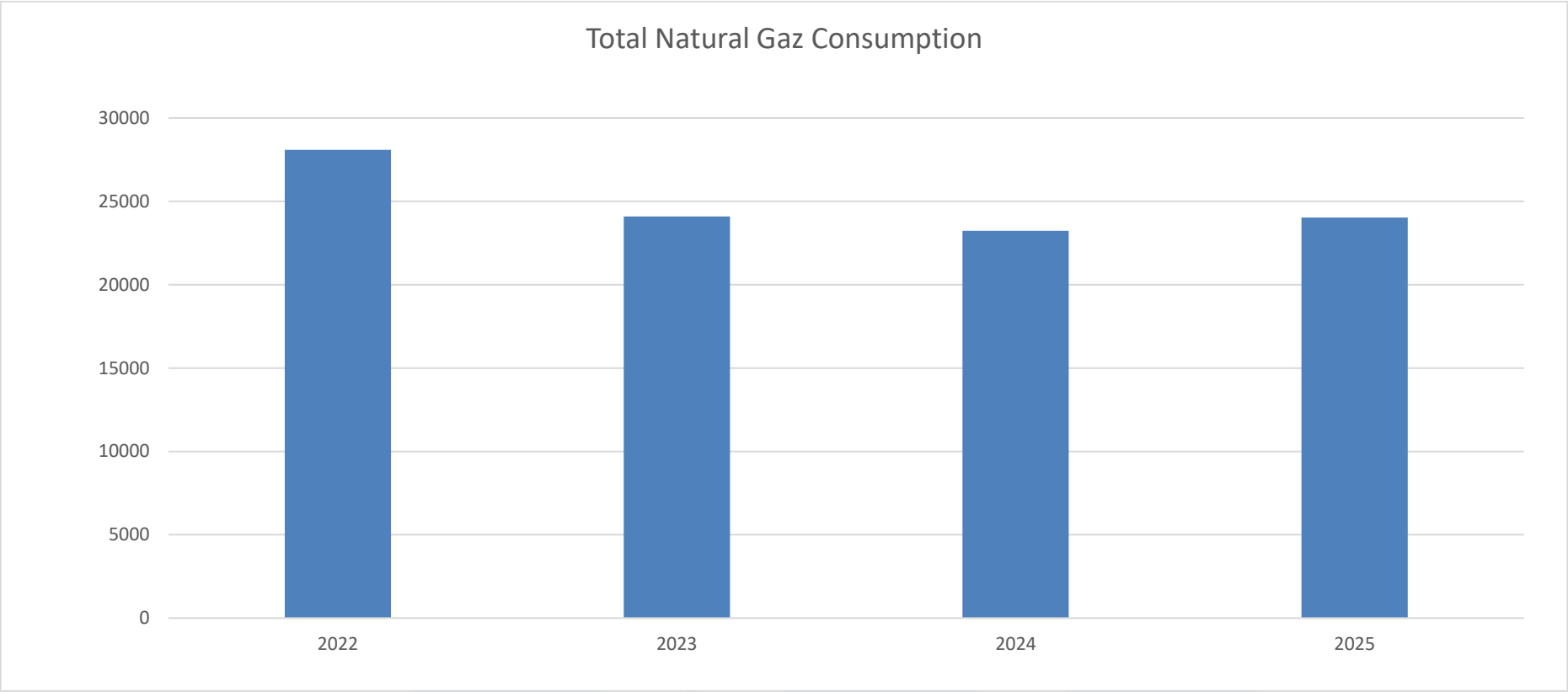




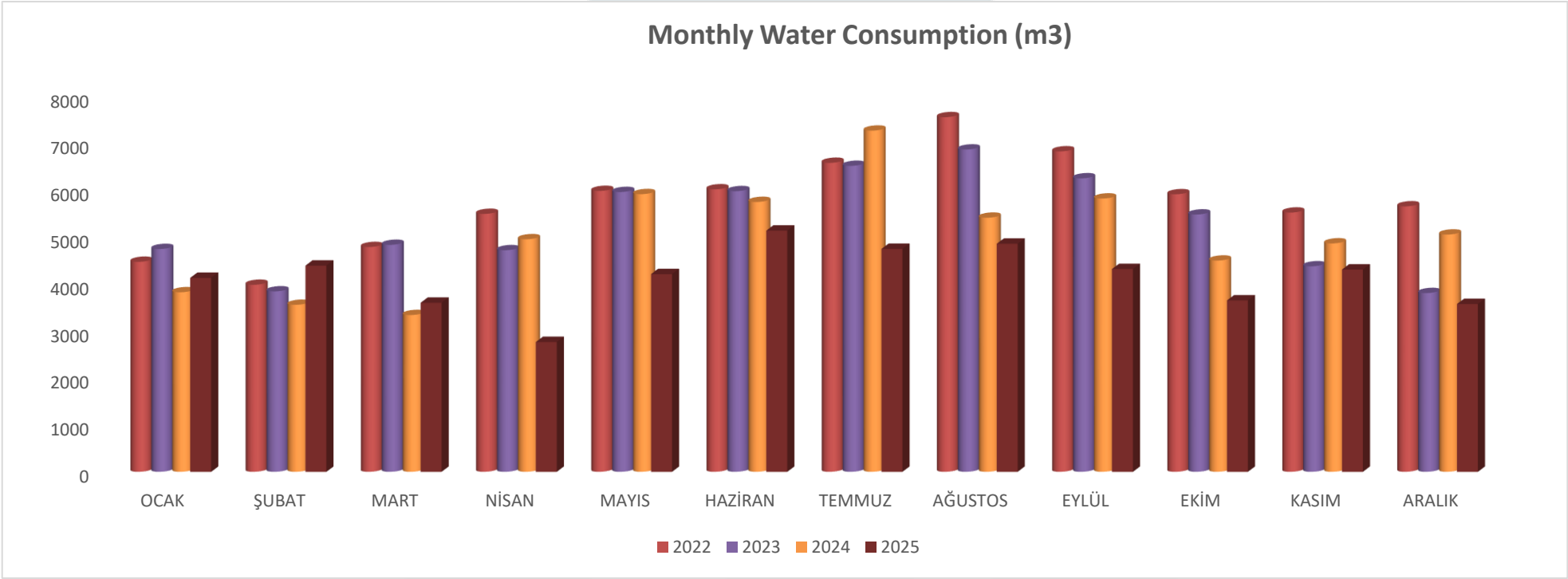
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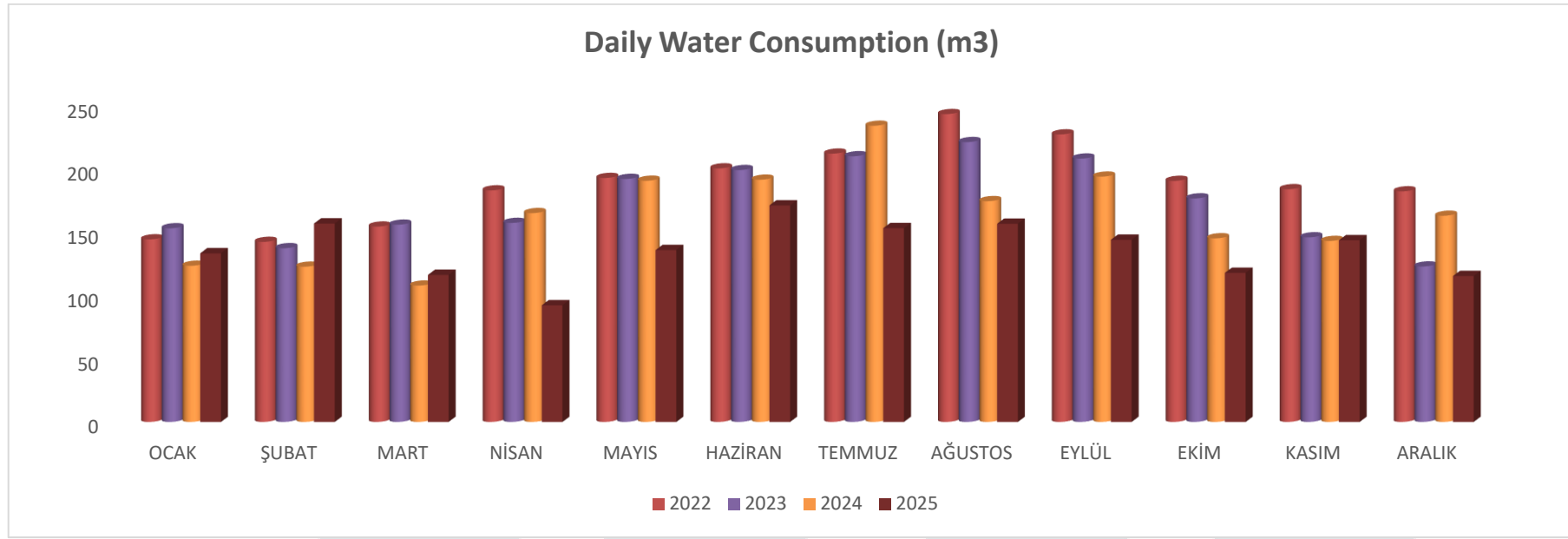
In 2025, a total natural gas saving of 14% was achieved compared to 2022.



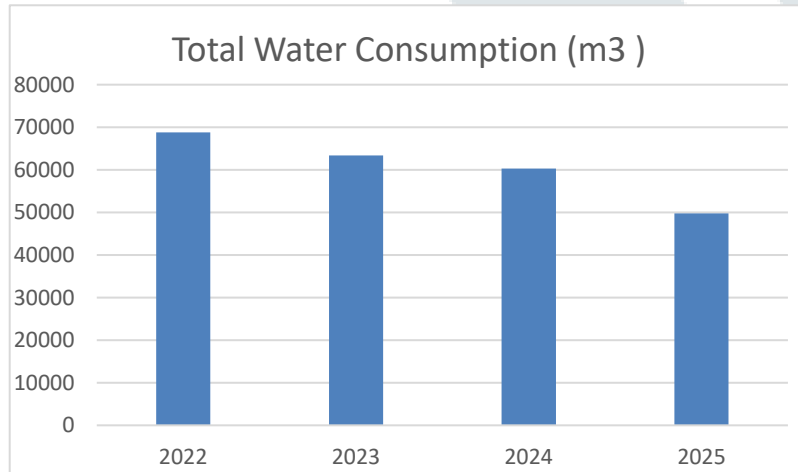


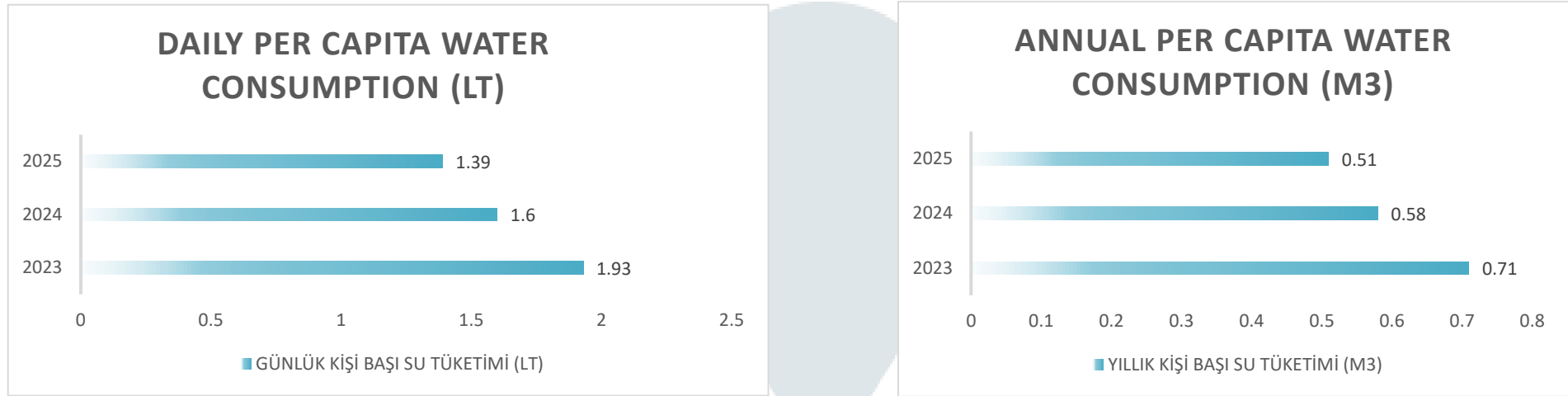
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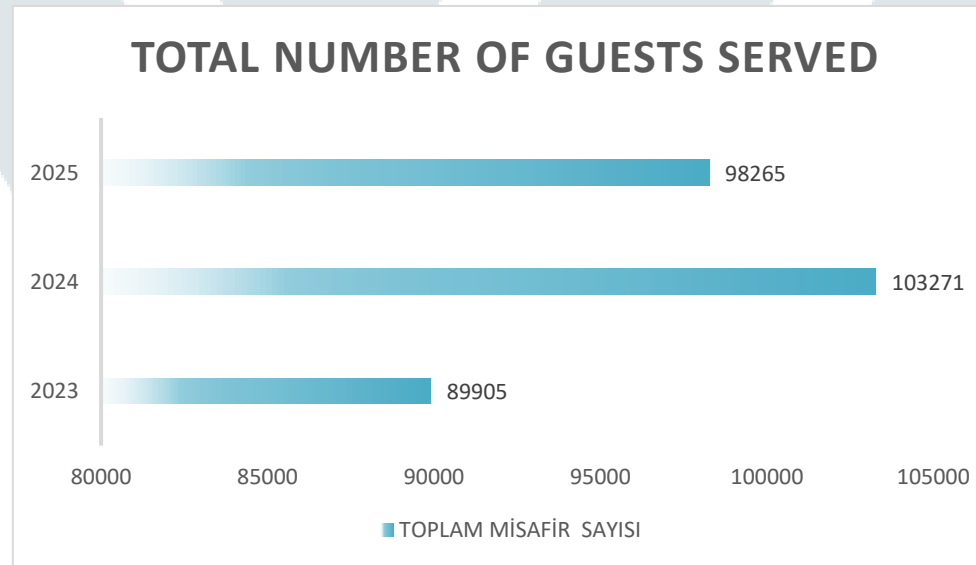


In 2025, a total of 21% water saving was achieved in water consumption compared to 2024.





In 2025, despite higher guests numbers, per-capita water use declined on both Daily and annual levels, demonstrating improved resource efficiency.



WASTE MANAGEMENT

To ensure that hazardous waste generated at our hotel is disposed of without causing harm to the environment, hazardous waste arising from all departments is collected in designated hazardous waste rooms under appropriate conditions, properly labeled, and delivered to licensed companies for disposal or recovery in accordance with legal requirements.


In 2025, the following waste streams were delivered to licensed companies:

- **Vegetable Waste Oil:** 7,080 kg
- **Plastic Waste:** 6,864 kg
- **Mixed Packaging:** 11,420 kg
- **Metal:** 2,060 kg
- **Glass:** 5,530 kg

All of the above waste was transferred to licensed waste management companies in 2025.

OUR SUSTAINABILITY GOALS

- ✓ We aim to invest more in social responsibility projects by supporting local communities.
- ✓ We will support training and education programs to promote sustainable tourism.
- ✓ We aim to monitor and reduce emissions from transportation and facility operations in order to decrease our carbon footprint.
- ✓ We will support projects focused on protecting local ecosystems and natural habitats.
- ✓ We will develop programs to train our employees and raise awareness about sustainability.
- ✓ We aim to ensure that materials used in our hotels are sourced from sustainable and environmentally friendly suppliers.
- ✓ We will organize campaigns via social media and other communication channels to raise awareness of sustainability.
- ✓ We will promote the use of environmentally friendly cleaning products and develop our own sustainable products where possible.
- ✓ We will increase participation in community projects and support the local economy.
- ✓ We will provide informative materials to educate guests about sustainability.

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- ✓ We will support sustainable agriculture by using organic and locally sourced products.
 - ✓ We will encourage alternative transportation options to reduce our carbon footprint.
 - ✓ We will minimize plastic use and transition to plastic-free or alternative materials.
 - ✓ We will provide sustainability training and awareness programs for employees.
 - ✓ We will comply with fair trade principles and support local artisans.
 - ✓ We will optimize water reuse and conservation to reduce overall water consumption.
 - ✓ We will regularly assess sustainability performance and provide transparent reporting.
 - ✓ We will replace product packaging used in the hotel with sustainable and recyclable materials.
 - ✓ We will support the TO-KA Project by recycling plastic waste and converting it into value-added resources.
 - ✓ We will reduce household and operational waste by composting organic waste. This will help prevent methane gas formation in landfill sites, contribute to climate change mitigation, and improve soil quality.



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